



CEO Report

November 2024, Volume 113

Council respectfully acknowledges the Traditional Owners of this land, the people of the Kulin Nations. We pay our respect to their Elders, past and present. We acknowledge and uphold their continuing relationship to this land.

What we did in November...



Diverted 40.3% of waste away from landfill meeting our 40% monthly target.



Environmental Leadership Course participant, Sabrina Jein Ku brought innovation, creativity and sustainability together hosting a live workshop at South Melbourne Market.





Welcomed

451, 813 visitors to South

Melbourne Market.

We launched a series of pop-up sessions to inform the community about recent changes to aged care in collaboration with the Australian Department of Health and Aged Care and the Australian Libary and Information Association (ALIA).



Resolved 88.8% of community service requests within agreed timeframes surpassing the 80% target.



We welcomed our new Councillors.

Top row, from left: Crs Justin Halliday. Louise Crawford, Bryan Mears, Beti Jay. Bottom row, from left: Crs Libby Buckingham, Heather Cunsolo, Alex Makin, Serge Thomann, Rod Hardy.



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Message from the CEO

Welcome to the November 2024 CEO Report, which includes a range of updates on the priorities that Council has set for me.

Deliver the Council Plan

Overall project portfolio delivery status for November is 75 per cent on-track and progressing as planned, 16 per cent at-risk, and 9 per cent off-track.

In this report we provide a more in-depth update on the status of some long-term, large-scale projects like the Children's Centres Improvement Plan to update six childcare centres, the EcoCentre Redevelopment, Fisherman's Bend Program, and Community Safety and Wellbeing Plan.

With the new Council elected we have commenced supporting them on developing their new Council Plan including an overview of the requirements, the current plan, and initial discussion on approaches to community engagement and of their priorities, concerns, and questions.

Governance and Advocacy

In November our Victorian Electoral Commission declared our nine new Councillors elected by their community. In November our new Councillors were sworn into office and commenced their induction program. Councillor Louise Crawford from Elwood Ward was elected to lead the Port Phillip community as Mayor for the next year, and Councillor Bryan Mears from Lakeside Ward was elected Deputy Mayor.

We have been working with our new councillors to understand our current advocacy priorities and identify the types of activities and levers available to progress them. The new Council will review its advocacy priorities alongside development of their new Council Plan.

Excitingly, Council received a \$1.7 million contribution from the Australian Government's Urban Rivers and Catchments Program, an initiative aimed at improving the health of urban waterways and to improve Elster Creek's aquatic habitat and water quality.

Council also received \$100,000 for the St Kilda
Festival from the Revive Live program
administered by the Department of
Infrastructure, Transport, Regional Development,
Communications and the Arts. Funding will go
towards programming, promotional expenses,
and artist fees.

Community, Stakeholder, and Customer

For November, 92.8 per cent of community complaints and 88.8 per cent of community service requests were resolved within agreed

timeframes, exceeding the target of 80 per cent for both.

In November, we asked community members for input into the following projects:

- Plan for Port Phillip, our new Council Plan
- Community Engagement Policy
- Middle Park Library Upgrade
- Smith St (Fishermans Bend) Streetscape
 Plan

We also popped up for community conversations at eight neighbourhood sites around the municipality. We spoke to 217 people at those events about their ideas to inform the new Council Plan and what we can do to make it easier to engage on Council's projects.

During November, 10 joint patrols were conducted with police, and 90 clean ups were undertaken in hotspot areas of Fitzroy, Acland, and Carlisle Streets. In addition to the cleans ups and patrols, Council officers also offer support and assistance to those sleeping rough. Our housing and homelessness services assisted four people to be housed in November.

In collaboration with the Australian Department of Health and Aged Care and the Australian Library and Information Association (ALIA), the City of Port Phillip launched a series of pop-up sessions in November to inform the community

about recent changes to aged care services.

This initiative aimed to help older individuals, their families, and carers navigate the evolving landscape of aged care by providing accessible information and encouraging open discussions.

Finance, assets, and value for money

As of 30 November 2024, the full year cash surplus forecast for 2024/25 was \$0.34 million which was \$0.28 million lower than Budget 2024/25. The decrease was primarily due to additional expenditure required for public space minor capital works and items approved as part of the first quarter financial review including enhancing Council's emergency management processes, preparation of a community safety plan, and to fast track electrical line clearance works.

We also have a working capital ratio of 275 per cent, noting that this is dependent on delivery of a significant capital works program over the next year. As well as this, our cash and investment balanced increased to \$131 million (\$124 million October 2024). The difference is mainly due to the recognition of the deposit for the Australia Post site land purchase deposit.

Culture and capability

November total staff turnover was 16 per cent.

The higher-than-average turnover is attributable to recent Australian Government aged care reforms and the transition of some of our inhome services to other providers. The voluntary

turnover rate is 11.3 per cent which is a reduction from 11.9 per cent last month.

In November, the percentage of occupational health and safety incidents reporting within 24 hours was 74.2 per cent, which is also below the 80 per cent target. Additional communication in relation to the importance of timely reporting has been undertaken with staff.

In November we also progressed education and training on support for employees and line managers relating to Family and Domestic violence.

Chris Carroll

Ch Carrel

CEO, City of Port Phillip

Inclusive Port Phillip

A City that is a place for all members of our community, where people feel supported and comfortable being themselves and expressing their identities.

Aged care information sessions

In collaboration with the Australian Department of Health and Aged Care and the Australian Library and Information Association (ALIA), the City of Port Phillip launched a series of pop-up sessions to inform the community about recent changes to aged care services.

This initiative aimed to help older individuals, their families, and carers navigate the evolving landscape of aged care by providing accessible information and encouraging open discussions.

The program included pop-up booths at Emerald Hill Library and Albert Park Library throughout early November. Additionally, an information session on accessing local aged care services was held at Albert Park Library on 6 November, offering practical guidance on how to engage with My Aged Care and other services available across Port Phillip.

Activism against gender-based violence

The global 16 Days of Activism against Gender-Based violence campaign ran from 25 November (the International Day for the Elimination of Violence Against Women) to 10 December (Human Rights Day), recognising that violence against women and girls is one of the most prevalent human rights abuses in the world. In Australia, more than one in three women have experienced men's violence.

St Kilda Town Hall was lit up orange – the official colour of the 16 Day Campaign – and orange respect flags were flown.

City of Port Phillip also held two free community events to encourage men in our community to have meaningful conversations about how outdated stereotypes and assumptions can affect health and wellbeing, relationships and lead to violence against women.

On 19 November, "Conversations that matter: an evening for men" at Caulfield Park Pavilion in partnership with Glen Eira and Stonnington City Councils was attended by 100 men of varied ages and backgrounds. This event was facilitated by Tomorrow Man, with special guest Collingwood football captain, Darcy Moore.

On 25 November, St Kilda Library hosted a panel discussion with three men who have changed

their violent and abusive behaviour, with the aim of understanding their experience and encouraging other men to seek help. This allowed the audience to hear from three ordinary men about their difficult journey from being an abuser to becoming an advocate for ending violence against women and children.



Ryder from Tomorrow Man facilitating conversations that matter.

Early Years Assertive Outreach

The Early Years Assertive Outreach (EYAO) program is dedicated to helping families access quality children's services while strengthening local service providers to better support vulnerable families.

The team is currently reviewing the program to identify areas of success and opportunities for improvement, shaping the future direction of the service.

One example of the program's impact involves a vulnerable family facing housing, financial, and visa challenges. The EYAO team helped the family secure funding through Council's Early Education Grant to cover childcare for 12 months, despite their ineligibility for government assistance. By collaborating with Housing, the Department of Education, and Childcare Services, the team navigated the complex application process, ultimately securing a federal subsidy that provided \$438 in weekly financial support. This allowed the family to maintain childcare enrolment while the mother worked toward securing stable housing and financial security.

Through efforts such as these, the program continues to align with and support key Children's Service Policy objectives.



Early years support Council team members providing consultation and support to children's services.

Melbourne Ghost Signs

On Tuesday, 26 November the Emerald Hill Library hosted its final heritage program for the year, featuring Sean Reynolds, creator of the @melbourne_ghostsigns Instagram page and author of Melbourne Ghost Signs.

Reynolds captivated an audience of over forty attendees by sharing fascinating stories about historical advertising signs still visible across South Melbourne, highlighting the personal histories behind these ghost signs, many of which are tied to the South Melbourne Football Club.

Reynolds also shared stories of notable figures from the area, such as Terry Brain, the son of a bootmaker whose name adorns a Cecil Street wall, and Archibald Crofts, a former mayor, and avid Swans supporter. The event offered a unique glimpse into Melbourne's past and its connections to local history and sports.



Melbourne Ghost Signs

Halloween fun at the library

In anticipation of Halloween, the library organised a fun-filled series of activities across all branches. Families were encouraged to stop by and join in the spooky fun, with posters promoting the event available to share with the community, and all libraries added to the official Halloween trick-ortreat map.

To prepare, each branch stocked up on candy, ensuring that visitors received a handful of treats. Additionally, each library featured a lolly jar guessing game, where children could make one guess per visit.

The activities aimed to create a festive atmosphere, bringing local families together for a safe and enjoyable Halloween celebration.



Ghostly Guessing at the Library

Strategic priorities and major initiatives

Project	Update	Date	24/25 Forecast/ Budget
Children's Centres Improvement Plan	to update six childcare centres		
Stage: Discover and concept to Planning and design Status: At Risk to Off-track About this project: The City of Port Phillip is investing in the upgrade of six (6) Children's Centre over the following six years.	Overall, the projects are progressing well and to budget. Approval to grant a planning permit has been received for North St Kilda Children's Centre, The Avenue, and Clarendon Street Children's Centre. Critically however, the programme has a significant budget shortfall for the construction of the centres, so is off track from that perspective. Council is working with the Victorian School Building Authority (VSBA), and advocating to the Federal government, to address this budget shortfall.	Target completion date: May 2030 Adjusted completion: September 2030	\$999k / \$1.145m
In Our Back Yard – Implementation / R	eview		I
Stage: Delivery Status: At Risk About the project: Aimed at accelerating and maximising new affordable housing in Port Phillip, the implementation of In Our Backyard (IOBY) is negotiating delivery of a target of 447- 498 units	Implementation of the In Our Backyard (IOBY) strategy is targeting effort to accelerate and maximise the delivery of new affordable housing in Port Phillip. Funding opportunities under the Victorian Government's 'Big Housing Build' provide the best opportunities to deliver new housing projects (to date, 301 units in 8 eight projects have confirmed Victorian Government funding), and 447 - 498 units have been achieved through all IOBY strategies. Work is underway to identify further project opportunities for the remainder of IOBY strategy implementation. Four key areas of focus for the program are: • Working with the Victorian Government and St Kilda Community Housing (St KCH) to progress development of supported social housing at 28 Wellington Street, St Kilda, using the Common Ground model to provide 26 units of long-term housing for persons who are sleeping rough. On 1 March 2023 Council confirmed its commitment to contribute \$4.755 M in cash and a surplus adjoining lane to enable delivery by St KCH. A Tripartite MOU with Homes Victoria and St KCH, and Partnership and Funding Deeds with St KCH ensure Council's housing outcomes are met. This project is scheduled for completion in 2025. • Delivery of 46 units through the Marlborough Street community housing development	Target completion date: April 2025 Adjusted completion: April 2025	\$2.855m / \$2.855m

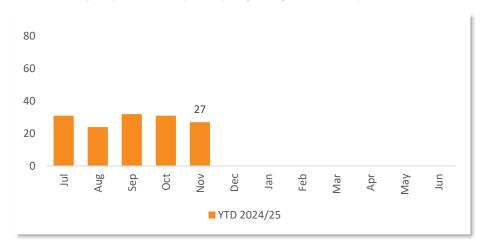
Project	Update	Date	24/25 Forecast/ Budget
	in Balaclava by HousingFirst, including a replacement public car parking. Project construction was completed in early 2023. • Working with Homes Victoria to ensure positive housing and broader community benefits via public housing renewal, and to support effective engagement with the local community. This including progressing master planning for the renewal of the Emerald Hill Court public housing site in South Melbourne and providing advice to Homes Victoria for redevelopment of the Barak Beacon site in Port Melbourne. • Preparation of a draft Social and Affordable Housing Regional Agreement with Homes Victoria for the M9 group of inner Melbourne Councils, to outline how the supply of social and affordable housing can be increased across the region. • Continuing to facilitate and broker new affordable rental housing in private developments.		
Lagoon Reserve Pavillion and Sports Fig	eld		ı
Stage: Deliver Status: On track About this project: We're upgrading Lagoon Reserve in Port Melbourne to provide greater access to sport and recreation opportunities. Upgrades to the entire reserve include a new pavilion, cricket nets, public toilets, BBQ, picnic facilities, a reconstructed sports field, new sports ground lighting and upgraded path network.	The project is On Track with the contractor finalising detailed design drawings for building permit application. Following receipt of building permit, offsite works (building modules) to commence and progress through to March 2025. Onsite works to follow with Practical Completion programmed on 30 July 2025.	Target completion date: June 2025 Adjusted completion: November 2025	\$3.211m / \$3.234m

Project	Update	Date	24/25 Forecast/ Budget
Stage: On track Status: On Track About this project: JL Murphy Reserve is the largest Council-managed Park in Port Phillip. Upgrades to park include the baseball field lighting and infield reconstruction, as well as the resurfacing of two community pitches (pitch 2 and 3)	Pitch 2 & 3 Upgrade The project is On Track with work on both pitches progressing well. The reserve remains open, however minor disruptions may occur around the perimeter of the sportsgrounds. Project scheduled to open to the public prior to the start of the winter sport season in April 2025.	Target completion date: June 2025 Adjusted completion: June 2025	\$6.099m ;
•	vilion, car parking and lighting at Elder Smith Reserve		
Stage: Planning and design Status: Off Track About this project: With support from the Victorian Government, Council has an opportunity to develop a new netball facility at Elder Smith Reserve, Port Melbourne including four outdoor netball courts with sports lighting, a pavilion and on-site car parking. The facility will support the growth of netball and improve the provision for female-led sports within the municipality.	The project remains Off Track following preliminary feedback received from the underground service asset owners on Council's submitted design. A detailed analysis exploring risks, cost implications and impact on schedule has commenced and will be discussed with Councillors shortly.	Target completion date: July 2025 Adjusted completion: July 2026	\$342k / \$342k
Aged Care Reform Response			
Stage: Delivery Status: On track	The Village Model continues to be optimised with a focus on meeting Commonwealth funded targets and maintaining cost neutrality to Council. The Community Connectors continue to provide a visible presence in the community and will have a permanent	Target completion date:	\$150k / \$150k

Project	Update	Date	24/25 Forecast/ Budget
About this project: The Australian Government made changes to how it funds services for older people as part of its aged care reforms. As a result of this, Council will continue to offer community-based services like social programs, transportation, delivered meals and the hop-on hop-ff bus service whilst transitioning in home services such as cleaning, personal care, respite care, and property maintenance and modifications to specialist providers appointed by the Australian Government.	presence in the libraries moving forward. Collateral informing the community about the services and supports Council can provide has been finalised ready for distribution to community centres, senior centres, GPs and chemists as well as networks such as linking neighbours. The new single assessment service for City of Port Phillip catchment area has recently been announced which will be an important network to improve referral pathways into the Commonwealth funded services Council provides.	August 2024 Adjusted completion: January 2025	

Monthly service statistics

Number of people actively sleeping rough (monthly data)



Data for this measure is provided by Launch Housing. During November, there were 27 people sleeping rough in our community (including in squats and vehicles) which is four less than last month. Council continues to support a coordinated response to rough sleeping. This involves a range of Council services and partnering with community organisations and Police.

Number of older local persons housed (cumulative year to date)



For November 2024, the number of older persons housed was four against a monthly target of five bringing the year-to-date figure to 33. This is more than the same time last year where 29 older persons were housed. Several housing vacancies were available through Council's sponsorship housing agreement with Housing Victoria, which enabled these housing outcomes.

Liveable Port Phillip

A City that is a place to live, where our community has access to high quality public spaces, development and growth are well-managed, and it is safer and easy to connect and travel within.

The Posh and The Riff Raff

On 14 November, the Carlisle Arts Space hosted a second screening of The Posh and The Riff Raff, a popular documentary exploring the cultural evolution of St Kilda.

The event quickly sold out after its initial screening and captivated the local community with its detailed mapping of St Kilda's history from the post-goldrush era to its underground music scene in the 1970s. The documentary delved into the contrasting elements of St Kilda, blending the area's upper-class history with its vibrant counterculture.

By popular demand, this screening attracted a large audience eager to revisit the rich, multifaceted history of one of Melbourne's most iconic neighborhoods.

Social and amenity update

During November, 10 joint patrols were conducted with police, and 90 clean ups were undertaken in hotspot areas of Fitzroy, Acland and Carlisle Streets. As part of these clean-ups, 26 shopping trolleys were removed from Fitzroy Street alone.

In addition to the cleans ups and patrols, Council officers also offer support and assistance to those sleeping rough. There are 58 people on the Port Phillip by Name List (BNL) which is 10 more than last month. Of the 58 people, 27 were sleeping rough (including squats and in vehicles), 19 identified as Aboriginal or Torres Strait Islander and 7 people were over aged over 55. Our housing and homelessness services assisted four people to be housed in November.

We are committed to a coordinated approach in addressing rough sleeping and homelessness. This includes collaboration between the Council's Housing and Homelessness services, City Amenity, Indigenous Policy as well as partnerships with community organisations and the Police.

For further information, visit our website here: Community safety - City of Port Phillip.

Strategic priorities and major initiatives

Project	Update	Date	24/25 Forecast Budget
Fishermans Bend Program			
Stage: Delivery Status: At Risk About this project: The Fishermans Bend Urban Renewal Area is the largest urban renewal area in Australia.	 The major focus has continued to be in responding to Planning Scheme Amendment GC224 for Fishermans Bend's Development Contributions Plan (DCP). The DCP identifies a funding gap for local infrastructure of a potential \$800 million. Council is making representations at the public planning panel which concludes on 19 December. The Fishermans Bend Program is supporting several projects, including: Sandridge Recreation Precinct Master Planning, which will identify opportunities to deliver new and enhanced recreation facilities and open space around North Port Oval, including the Bunnings site, the DHL site and the Australia Post site. Developing designs for Smith Street to cater for the new Fishermans Bend Primary School. Johnson Street Park. Council has been working with a developer and the State Government to close part of Johnson Street to deliver a new park in the Montague Precinct. Fishermans Bend Gymnastics Facility Feasibility Study is underway to identify possible sites, costs and benefits for relocation. 	Target completion date: July 2024 Adjusted completion: June 2025	\$537k/ \$537k
Housing Strategy			
Stage: Delivery Status: On Track About this project: The Housing Strategy sets out a municipal wide housing Vision guiding Council's actions to respond to our housing needs	Council endorsed of the final strategy on 21 August 2024. The implementation of the Housing Strategy for FY 24-25 consists of two consultancy projects funded by the Federal Housing Grant: Residential Zone and Policy Review Residential Zone Review: Heritage Advice The project is on track, with both the Residential Zone and Policy Review RFQ and the	Target completion date: August 2024 Adjustment completion	\$360k/ \$10k

Project	Update	Date	24/25 Forecast/ Budget
and aspirations over the next 15 years.	Preferred candidates were selected for each RFQ, and contracts have been prepared pending approval. The inception meeting is scheduled for early November.	date: August 2025	
Inkerman Safe Travel Corridor between St Kild	a Road and Orrong Road		
Stage: Discovery and Concept Status: On track About this project: The Inkerman Safe Travel Corridor project addresses the high crash rate on Inkerman Street and aims to provide safer travel alternatives for various users, including cyclists and other active travel users, pedestrians, and motorists.	At a Council meeting in May 2024, officers received direction to proceed to detailed design on Option B (buffered bike lanes). In September 2024, the design consultant submitted the draft 50% detailed design to officers for review. In November 2024, the review responses, along with the Road Safety Audit (RSA) comments, were reflected in the drawings by the consultant. Traffic Signal Plans (TSP) and 50% detailed design were submitted to the Department of Transport and Planning (DTP) and Melbourne Water for review and approval. The project is on track and the key milestone of 50% detailed design was achieved on time. The following key milestone is 80% completion of the detailed design by 14 February 2025.	Target completion date: May 2028 Adjusted completion: November 2027	\$455k / \$410k
Park Street Streetscape Improvement Project	t		T.
Stage: Delivery Status: On track About this project:	At a Council meeting in August 2024, officers received direction to award the contract to build the bike link and road reconstruction.	Townsh	
Park Street is a strategically important eastwest bike-riding corridor, linking the Domain Precinct and future ANZAC Station to the South Melbourne Activity Centre and beyond to Fishermans Bend.	In September 2024, the construction contract was awarded. In November 2024, the contractor provided the construction program, including staging construction works and traffic management plans. Council officers have reviewed them and provided comments. The notification letter to the residents (regarding the construction timeline) was mailed out on 20 November 2024. Fortnightly progress meetings with the contractor are continuing.	Target completion date: June 2025 Adjusted completion:	\$3,105m/ \$3,149m
The Park Street Streetscape Improvement project will create a safe and refreshed streetscape for those living on or nearly, travelling through and using Park Street.	The project is on track and the key milestone of awarding the contract for construction was achieved on time. The following key milestone is construction commencement by 30 January 2025.	December 2025	

Project	Update	Date	24/25 Forecast Budget
The two projects include the Park Street Bike Link and the Streetscape Improvement project.			
Elwood foreshore facilities development proj	ect	'	'
Stage: Discovery and concept Status: On track About this project: Council is developing a masterplan for Elwood Foreshore to ensure it meets the demands of our growing and changing community. We know that many of the buildings are ageing, that climate change might impact this area in coming years, that there are challenges for the way traffic and people move about the site, and that there are growing numbers of females in organised sports that we need to plan for. This initiative aims to address these concerns and develop a plan for development across the site over the next decade.	A detailed plan of design, engagement with stakeholders and development approval is being finalised. Council continues to work closely with Melbourne Water on mitigating the impacts of the Head Street Drain Duplication construction works. In early 2025 Council will formally consider the agreement with Melbourne Water.	Target completion date: June 2034 Adjustment completion date: No adjustment	\$430k/ \$487k
South Melbourne Structure Plan			
Stage: Delivery Status: On track About this project: Council has prepared a new South Melbourne Structure Plan to manage change and help respond to challenges	In September 2024, officers lodged a request for authorisation to the Minister for Planning to prepare and exhibit Amendment C219port to the Port Phillip Planning Scheme. Officers have not yet received a response from the Minister for Planning. In anticipation of receiving authorisation to exhibit Amendment C219port, officers are preparing notices, Have your Say page and other collateral.	Target completion date: August 2024 Adjusted completion: August 2024	\$0 \$0

Project	Update	Date	24/25 Forecast/ Budget
such as climate change and population growth.			
The Plan sets out the long-term strategic vision for South Melbourne and an action plan on how it will be achieved.			
Gasworks Arts Park upgrade			
Stage: Delivery Status On track About this project: The upgrade of and landscape renewal of	The contractor has submitted a revised construction program to complete construction which extends the practical completion date from September 2024 to March 2025.	Target completion date:	
Gasworks Art Park is a priority action identified within the City of Port Phillip's Public Space Strategy 2022-2032. The two-phased project includes a new playground	Building works are continuing. The building has reached the lock-up stage with all external walls, doors, windows and roof constructed. Fit-out works are continuing with internal walls and glazing as well as joinery being installed.	May 2025 Adjustment completion date: June 2025	\$3.732m/ \$3.777m
and park upgrade. Palais Theatre and Luna Park Precinct hostile	y vohicle mitigation and amonity unarades	04110 2020	
Stage: Complete Status: Complete About this project: The Palais Theatre and Luna Park precinct revitalisation was undertaken in order to create a safer, pedestrian friendly and attractive user-friendly space.	The works have been undertaken.	Forecast completion: July 2024 Actual completion: August 2024	\$1.367m/ \$1.373m
Partner with the Australian Marina Developm	nent Corporation to deliver the St Kilda Marina redevelopment		
Stage: Delivery Status: Off track	The timeline for the redevelopment works for the St Kilda Marina has been impacted. Council and the tenant continue to work together to resolve outstanding issues.	Forecast completion: September 2025	\$330k/ \$330k

Project	Update	Date	24/25 Forecast/ Budget
		Adjusted completion:	
Partner with the Victorian Government to ens	sure appropriate outcomes for our community are achieved through the redevelopm	ent of St Kilda Pier	
Stage: Discovery and Concept Status: On track St Kilda Pier is being upgraded by Parks Victoria. We've recognised there's a great opportunity to extend their design, revitalise and upgrade the surrounding foreshore area and develop connecting paths between the promenade, park and other visitor attractions.	Tender documentation is in progress and is due for completion in December 2024, with the tender release date scheduled for end of January 2025.	Forecast completion: January 2026 Adjusted completion: No Adjustment	\$949k/ \$662k

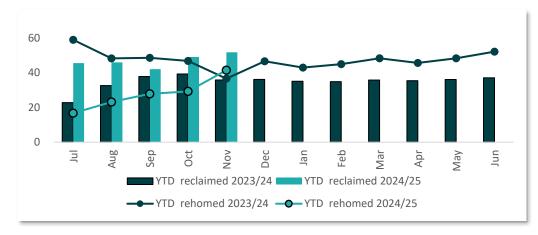
Monthly service statistics

Number of fines issued related to animal management



For November 2024, there were 26 fines issued related to animal management. This is a decrease of 41 fines compared to last month.

Percentage of collected animals reclaimed and rehomed (year to date)



Of the 60 animals collected from 1 July 2024 to 30 November 2024, 31 animals (51.7%) were reclaimed by their owners. Out of the remaining 29 animals, 12 were rehomed (41.4%).

A further 4 animals (13.79%) out of the remaining 29 were being assessed at the time this report was generated. All avenues are explored to ensure animals find new homes.

15 out of the 60 animals collected were surrendered by their owners (25.0%). Number of euthanised of the remaining animals (29) was 13 (44.8%). All avenues are explored to ensure animals find new homes.

Number of sealed local road requests (year to date)



Council received 10 sealed local road requests in November 2024 which is within the monthly threshold target of not more than 11 requests per month. The requests were related to damaged kerb and channel and laneways. Year-to-date there have been 56 requests against a year-todate target of 55 requests

Sustainable Port Phillip

A sustainable future, where our environmentally aware and active community benefits from living in a bayside City that is greener, cooler, cleaner, and climate resilient.

Commitment to sustainability

In 2023, South Melbourne Market introduced the Early Adopter Sustainability Grant Program (EASG) – an initiative of the Market's 2023-27 Environmental Sustainability Strategy. The program financially supports Market traders who want to introduce practices that reduce the environmental impact of their business operation.

Luna & Soul is an ethical yoga and activewear brand based at South Melbourne Market and was one of the recipients of the grant in its first year, with the funding contributing to the business's transition to plastic-free packaging. The business is now proud to use perforated cardboard wrap, kraft tape, and labels printed in soy ink on biodegradable paper.

Additionally, the business has replaced plastic candle lids with cork, now attaches garment labels with cotton instead of nylon, and all external signage has been constructed from all natural materials.

Luna & Soul is one of three small businesses at the Market who are implementing sustainable initiatives in their businesses this year.



Raja, owner of Luna & Soul, South Melbourne Market

Harvesting stormwater in Elster Creek

Lower Elster Creek will be cleaner and greener under a \$3.1 million partnership between City of Port Phillip and the Australian Government.

Environment and Water Minister Tanya Plibersek, federal member for Macnamara Josh Burns and representatives from Melbourne Water, local community groups and Council officially launched the collaboration in November.

Council is contributing \$1.4 million to the two-part project and the Government is providing \$1.7 million under its Urban Rivers and Catchments Program.

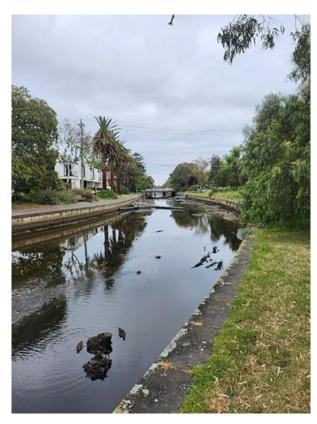
The stormwater harvesting plan aims to improve water quality by reducing damaging stormwater flows while the planting plan will establish and improve the quality of the habitat along the banks of lower Elster Creek through targeted vegetation management and plantings.

By harvesting, cleaning, and using stormwater from lower Elster Creek for irrigation of our reserves, Council expects to support aquatic ecosystems and fauna by reducing sediment plumes and the risk of algal blooms by preventing pollutant nitrogen from entering the environment.

Other benefits flowing from this partnership include:

- enhanced habitat quality for local flora and fauna relying on Elster Creek, including fish and waterbirds
- improved urban green spaces in Port Phillip, including the Elwood Canal and MO Moran Reserve.

Detailed design is scheduled to begin in 2025, with construction planned for completion in late 2027.



Lower Elster Creek (also called Elster Canal)

Solar Savers program update

City of Port Phillip joined the 'Solar Savers' program in 2024/25 to provide residents and businesses with access to quality solar systems, batteries, heat pump hot water systems and split systems for heating and cooling. Solar Savers is a local government program that is available to homeowners, renters, businesses and landlords.

To date, 44 households have used the program to receive quotes on solar power systems and energy efficient appliances, with many enquiring about multiple products. Two installations of solar panels and a heat pump have already occurred with many others pending.

Each Solar Savers information session attracts over 90 Port Phillip attendees, including a mix of residents and businesses. Feedback on the professionalism and quality of the information and service has been very good to date.

Strategic priorities and major initiatives

Project	Monthly Update	Date	24/25 Forecast/ budget
•	Marine and Coastal Management Plan and Coastal Adaptation Plan		I
Stage: Discovery and Concept Status: At Risk About this project: Council is embarking on two projects to strategically manage our coastline and better prepare us for the future: a Foreshore Management Plan (FMP) and a Coastal Adaptation Plan (CAP). These plans will operate together to form a holistic and comprehensive approach to managing the Port Phillip coastline through the integrated project, Our Coastal Future.	Background reports are progressing, and a Foreshore Community Reference Committee will be established in the new year. Closing date of photo competition extended to 31 March 2025 to cover summer period and the next community consultation stage.	Target completion: June 2027 Adjusted completion: June 2026	\$383k/ \$395k
Shrine to Sea			
Stage: Initiation Status: On track About this project: The Shrine to Sea project will deliver landscape, artistic and civil works to the Kerferd Road median and pier forecourt, in accordance with the State Government's Shrine to Sea Masterplan.	The process to engage a design consultant is underway. Site investigations underway for irrigation, trees, and cultural heritage. An introduction with the Bunurong Land Council Aboriginal Corporation has been undertaken.	Target completion: June 2027 Adjusted completion: No change	\$525k / \$300k
New Community Safety and Wellbeing Plan			
Stage: Initiation Status: On Track	Council's internal Community Safety Committee and Project Control Group meet monthly to monitor delivery of the Community Safety Plan and other projects. The Public Place CCTV Renewal Business Case is progressing with	Target completion: April 2024	\$225k \$225k

Project	Monthly Update	Date	24/25 Forecast/ budget
About this project: The Community Safety Plan outlines how we're working towards building a safe and connected community where everyone feels safe to live, work and play. We are working on the next Community Safety Plan 2025–2029	cameras being replaced as they reach end of lifespan. The Business Case is on track for procurement in April 2025. Delivery of the Community Safety Plan includes Crime Prevention Through Environmental Design assessments of park and reserve amenities, ongoing deliver or diversity, equity and inclusion programs, Local Laws and Rapid Response patrols, coordination of the Port Phillip Zero program and housing and homelessness service provision and other partnerships. Various Council initiatives are underway to support the development of a new Community Safety Plan including investigation of a Community Safety Advisory Group. Work will continue to bring community, stakeholders and Council together on these issues.	Adjusted completion: October 2025	
Eco-Centre Redevelopment Stage: Delivery			
Status: At Risk About this project:			
Since 1999, the Port Phillip EcoCentre has delivered education, programs and services to more than 19,000 participants annually. The popularity of the EcoCentre over this time has seen it outgrow its current building which is no longer fit for purpose. A new building will increase the EcoCentre's ability to deliver sustainability programs, meet compliance requirements, and provide a leading example of environmentally sustainable design. It offers a larger space for the community to book, and includes Australia's first Citizen Science Lab.	The contractor has submitted a revised construction program to complete construction which extends the practical completion date to from September 2024 to March 2025. Officers are working to understand the cause of this delay and to develop mitigation strategies to try to reduce the length of this delay. Building works are continuing. The building has reached the lock-up stage which all external walls, doors, windows and roof constructed. Fit-out works are continuing with internal walls and glazing as well as joinery being installed.	Target completion: May 2024 Adjusted completion: March 2025	\$2.838m \$2.188m

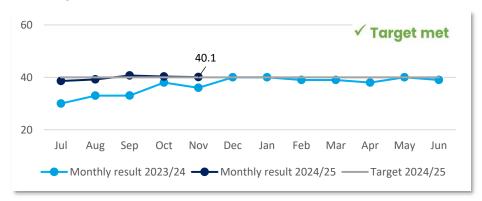
Monthly service statistics

Kerbside bin collection requests (per 1,000 households)



There were 20.15 kerbside bin collection requests for November 2024, against a monthly target of less than 25 requests per 1,000 households. The number of requests is significantly down from last year following issues after the contract transition to the new provider.

Percentage kerbside collection waste diverted from landfill



During November 2024, 40.1 per cent of kerbside collection waste was diverted from landfill which meets the 40 per cent target and is an improvement compared to the same time last year at 36 per cent. The uplift trend is attributable to the roll-out of FOGO to muti-unit dwellings.

Kerbside collection bins missed (per 10,000 scheduled kerbside bin lifts)



Kerbside missed bins was 15.42 collections per 10,000 bins in November 2024 against a target of less than five. This is an improvement on the same time last year at 22.18 missed collections per 10,000 bins. The improvement trend is continuing in line with previous month performance.

Percentage of investment in fossil-free institutions



Investment in fossil-free investment for November was 70.3 per cent, which is above a 60 per cent target. The percentage of investment in fossil-free institutions has been relatively stable over the past year and consistently above the target.

Vibrant Port Phillip

A flourishing economy, where our community and local businesses thrive, and we maintain and enhance our reputation as one of Melbourne's cultural and creative hubs.

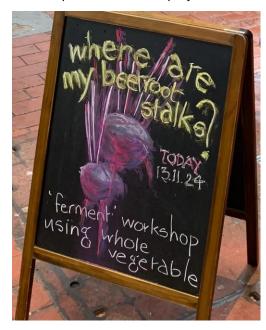
Where are my beetroot stalks?

In collaboration with traders, Sabina Jein Ku hosted a live demonstration and workshop at the South Melbourne Market, to teach people how to make beetroot kimchi using discarded fruit and vegetable stalks.

Growing up in Korea, fermented foods were a daily staple for Sabina. Yet, she used to feel hesitant sharing dishes like kimchi due to its strong aroma and unique appearance. However, moving to Melbourne changed everything. Missing her favourite flavours, she started making her own kimchi using vibrant, locally sourced ingredients. This journey led her to create a unique ruby-red kimchi and sparked a passion for reducing food waste through fermentation.

Inspired by her heritage and an eye-opening moment during a food shop where she noticed discarded beetroot stalks, Sabina reimagined how we view and use vegetable parts that are often overlooked.

Sabina was a participant in Council's Environmental Leadership Course, and this workshop was her course project.



Sustainability workshop at South Melbourne Market 'Where are my beetroot stalks.'

Advocacy update

We have been actively working with the new Mayor and councillors to understand our current advocacy priorities and identify the types of activities and levers available to progress them. A significant highlight for the month was hosting the Federal Minister for the Environment and Water at Elster Creek to celebrate the successful funding received for our environmental initiatives. Additionally, we continued to leverage our partnerships with advocacy groups, including M9, by hosting the M9 Planning and Housing Working Group and meeting with the CEO of Homes Victoria to discuss the numerous changes in the State planning policy environment.

We also supported local traders in their advocacy efforts with State Ministers, particularly concerning issues related to the Grand Prix.

Successful grant applications

Council received a \$1.7 million contribution from the Australian Government's Urban Rivers and Catchments Program, an initiative aimed at improving the health of urban waterways and to improve Elster Creek's aquatic habitat and water quality. Council also received \$100,000 for the St Kilda Festival from the Revive Live program administered by the Department of Infrastructure, Transport, Regional Development, Communications and the Arts. Funding will go towards programming, promotional expenses, and artist fees.

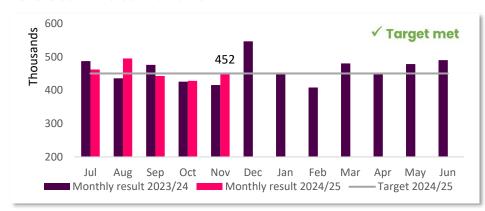
Strategic priorities and major initiatives

Project St Kilda Triangle Project (Feasibility)	Monthly update	Date	2024/25 Forecast/ Budget
Stage: Delivery Status: On track About this project: The St Kilda Triangle is located on the St Kilda foreshore, next to the Palais Theatre and Luna Park across from one of the city's busiest beaches. In 2016 Council adopted a masterplan for the site to provide guidelines for development. In 2022, a feasibility study for the site as a live music and performance venue was made, followed by the backing of a proposal to transform the triangle into a 5,000-person standing room live music venue. The next phase of this project relies on strong engagement and support from the Victorian Government.	The project remains on track. At a public meeting on 17 July 24 Council endorsed the direction for the project, from three options presented, to undertake Government advocacy while other project works pause. An advocacy strategy informed by the outcomes of the targeted market engagement program has been finalised and is currently being implemented, with the outcomes to be reported to the new Council in February 2025. The outcomes of the advocacy program will be accompanied by another set of options to facilitate a decision about the next steps for this St Kilda Triangle project.	Target completion: June 2025 Adjusted completion: May 2025	\$67k \$0
Implementation of New Creative and Prosp	erous City Strategy 23-26 and the Live Music Action Plan – Music Precincts proje	ct	
Stage: Delivery Status: On track About this project: The Creative and Prosperous City Strategy 2023-2026 is designed to deliver on the Vibrant Port Phillip Strategic Direction of Port Phillip's Council Plan 2021-31.	We are currently finalising actions from the current LMAP and preparing consultation for the new music plan. This will build on the success achieved over the past 3 years and look towards the formalisation of the St Kilda Live Music Precinct. Fairy lights have been installed on awnings along Clarendon Street and new banners have been erected along the St Kilda Foreshore. These will be utilised to promote events and the Esplanade Market. The Acland Street prospectus will be finalised, and significant uplift has	Target completion: July 2025 Adjusted Completion: July 2025	\$75k \$75k

Project	Monthly update	Date	2024/25 Forecast/ Budget
South Melbourne Town Hall redevelopment	occurred on Council's website to facilitate greater provision of information to businesses. Work on creating the neighbourhood vision statements has also commenced. These will be integral to how we brand and activate via precinct moving forward. and ANAM lease		
Stage: Delivery			
Status: Off Track			
About: South Melbourne Town Hall is a 140-year-old building, and in fair condition overall but due for major restoration and renewal. It requires some repair, due to a collapse of part of the ceiling in 2018 that triggered the fire system, causing water damage.	Asbestos was identified in several areas of the building. Works have paused temporarily to facilitate the safe removal of the asbestos. This will protract the overall timeline and cost of the works. The removal is critical to safety and the long-term integrity of this significant heritage building. Accordingly, a budget and schedule adjustment are being sought.	Target completion: April 2026 Forecast completion: April 2026	\$10.313m \$10.705m
Further structural investigation completed in December 2020 confirmed the need to keep it closed until the project is complete. This will ensure the safety of the building.		April 2020	
Carlisle Street Carparks Redevelopment			<u>'</u>
Stage: Planning and design Status: On Track	In August 2024 Council resolved to commence the statutory consultation of the proposal to discontinue roads and sell land to adjoining property owner Coles Group Property Developments Ltd. However, the community engagement will now commence in February 2025, rather than 2024, to allow time for the new Councillor group to be briefed. A change request is being prepared to reflect the rescheduling.	Target completion: February 2025 Forecast completion: February 2025	\$57k \$57k

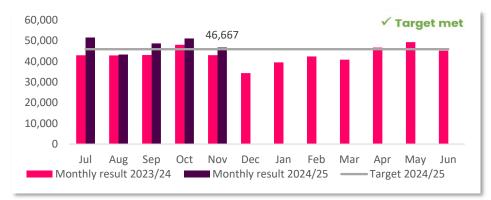
Monthly service statistics

Visits to South Melbourne Market



In November 2024, there were 451, 813 visits to the South Melbourne Market which exceeds the 450,000 monthly target by 6 per cent and is an 8.7 per cent increase on visits at the same time last year (415,522 visits).

Visits to libraries



Percentage of street cleaning audit compliance



The street cleaning audit compliance data for October to December 2024 will not be available due to resourcing constraints. It is hoped this issue will be resolved in the new year and performance assessments for street cleaning can resume.

In November 2024, there were 46,667 visits to libraries which is above the 45,833 monthly target. This is also an 8.7 per cent percent increase on the same time last year.

Well-Governed Port Phillip

A leading local government authority, where our community and our organisation are in a better place as a result of our collective efforts.

Engagement report

In November, we asked community members for input into the following projects:

- Plan for Port Phillip
- Community Engagement Policy
- Middle Park Library Upgrade
- Smith St (Fishermans Bend) Streetscape
 Plan

We also popped up for community conversations at eight neighbourhood sites around the municipality. We spoke to 217 people at those events about their ideas to inform the Plan for Port Phillip and what we can do to make it easier to engage on Council's projects.

Current and past projects can be viewed on our Have Your Say website: Home | Have Your Say Port Phillip

Safety and wellbeing report

Council has continued implementation of the employee annual safety and wellbeing plans. key activities for November are:

- A wellbeing seminar on sleep was held with attendance by over 100 staff.
- Hazardous substances training for project and building maintenance teams was held.
- An audit program relating to our building emergency management processes and safety incident processes was undertaken.
- Progressed education and training on support for employees and line managers relating to Family and Domestic violence.

Governance update

The Victorian Electoral Commission declared the nine candidates elected to represent their community on Port Phillip City Council until the next general council election in October 2028.

Our new Councillors were sworn into office and commenced their induction program, which is a legislative requirement and must be completed within four months from taking the oath or affirmation of office. They had their first meeting on Thursday 14 November at which they elected a Mayor and Deputy Mayor for 2024-25.

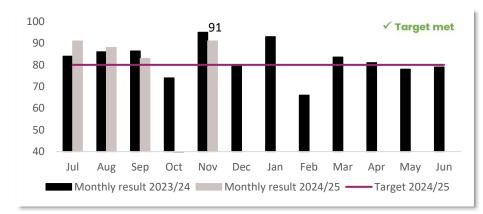
Councillor Louise Crawford from Elwood Ward was elected to lead the Port Phillip community as Mayor for the next year, and Councillor Bryan Mears from Lakeside Ward was elected Deputy Mayor.



Mayor Louise Crawford with Deputy Mayor Bryan Mears

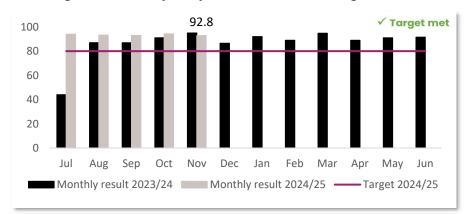
Monthly service statistics

Percentage of councillor requests resolved within agreed timeframe



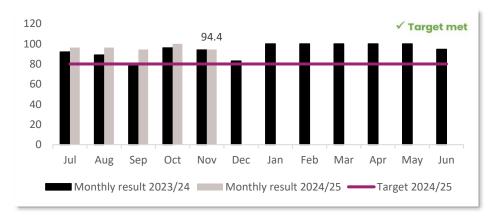
In November, 91 per cent of councillor requests were resolved within the required timeframes. This was against a target of 80 per cent.

Percentage of community complaints resolved within agreed timeframes



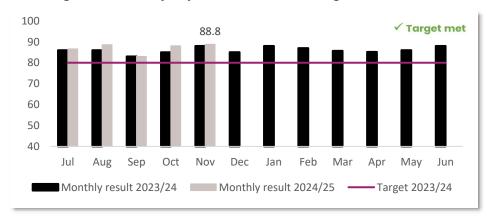
For November, 92.8 per cent of community complaints were resolved within agreed timeframes, exceeding the target of 80 per cent and the result the previous year (91 per cent for October 2023).

Percentage of councillor attendance at council meetings



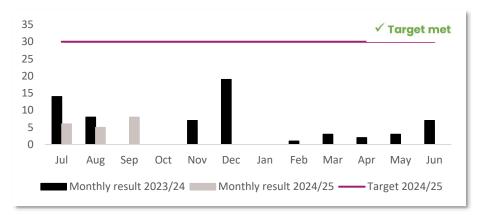
For November, there was 94.4 per cent councillor attendance at Council meetings. One apology was received from a councillor for the 27 November Council meeting.

Percentage of community requests resolved within agreed timeframes



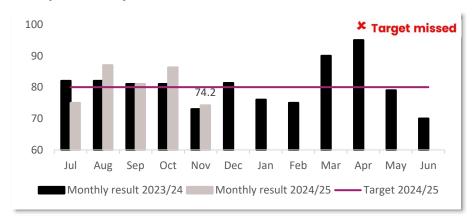
For November, 88.8 per cent of community service requests were resolved within agreed timeframes. This result surpassed the 80 per cent target and is on par to performance for the same time last year (88 per cent for October 2023).

Percentage of Council decisions made at meetings closed to the public



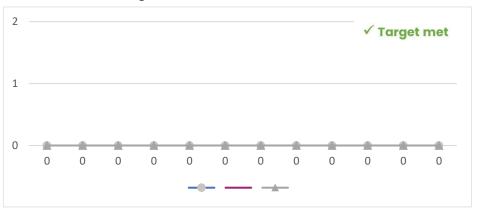
A total of 15 decisions were made at Council meetings held during November 2024. None of these decisions were made in a meeting closed to the public.

Percentage of occupational health and safety incidents reported within 24 hours (cumulative)



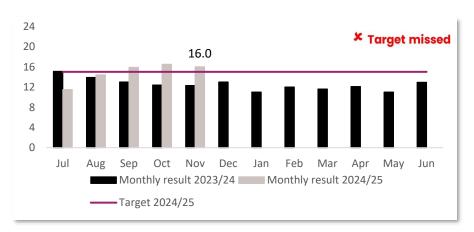
In November, the percentage of occupational health and safety incidents reporting within 24 hours was 74.2 per cent which is below the 80 per cent target. Additional communication in relation to the importance of timely reporting has been undertaken.

Number of material legislative breaches



There were no material legislative breaches for November 2024.

Staff turnover (rolling 12-month average)



November staff turnover was 16.0 per cent which is above the 15 per cent threshold target. The higher-than-average turnover is attributable to recent Australian Government aged care reforms and the transition of some of our in-home services to other providers. We will continue to deliver community-based services. The voluntary turnover rate is 11.3 per cent which is a reduction from 11.9 per cent last month. Without aged care included the result would be 12.1 per cent, as a rolling twelve-month average.

Project portfolio report

Overall status

The project portfolio is made up of projects and programs which achieve the initiatives set out in the Council Plan and Budget 2021-2031.



On track 75%

Latest result has achieved target for measure. On track across all elements.

At risk 16%

Latest result
experienced a minor
miss in relation to
target for measure.

One or more elements

Off track 9%
There is a significant variation from targeted result for measure. Off track for one or more elements.

No report 0%
Status update was not available at the time this report was generated.

Detailed project updates are provided under each Strategic Direction of this report.

Portfolio status trend

	12-month average	Sep-24	Oct-24	Nov- 24
On track	70%	70%	74%	75%
At risk	16%	14%	13%	16%
Off track	12%	15%	14%	9%
No report	2%	1%	1%	0%

Portfolio financial performance

	Number of projects	Annual budget	Annual forecast	YTD forecast	YTD actuals	YTD variance	Forecast remaining
		(\$ million)	(\$ million)	(\$ million)	(\$ million)	(\$ million)	(\$ million)
Capital	118	63.3	64.1	19.7	13.7	6.0	50.4
Operating	57	10.2	10.7	5.5	4.6	0.9	6.1
Total	175	73.5	74.8	25.2	18.3	6.9	56.5

Financial report

As of 30 November 2024, the full year cash surplus forecast for 2024/25 was \$0.34 million which was \$0.28 million lower than Budget 2024/25. The decrease was primarily due to additional expenditure required for public space minor capital works and items approved as part of the first quarter financial review including enhancing Council's emergency management processes, preparation of a community safety plan and to fast track electrical line clearance works.

In prior months, the forecast was also updated to include additional resourcing cost pressures and maintenance requirements for the ANZAC station precinct which were partly offset by additional efficiency savings achieved. There were also other movements that did not impact the cash surplus including an increase in forecast depreciation, additional developer open space contributions (held in reserve for future capital delivery) and a small reduction in net waste charge income through lower property growth (offset by the waste charge reserve).

The opening forecast was also updated to include project deferrals processed at year end after the adoption of the budget for 2024/25. Project deferrals do not change Council's cumulative cash surplus, however, change the timing of delivery of the projects. The net movement in project deferrals resulted from a mix of projects with some project completed ahead of schedule and brought forward and others deferred to 2024/25.

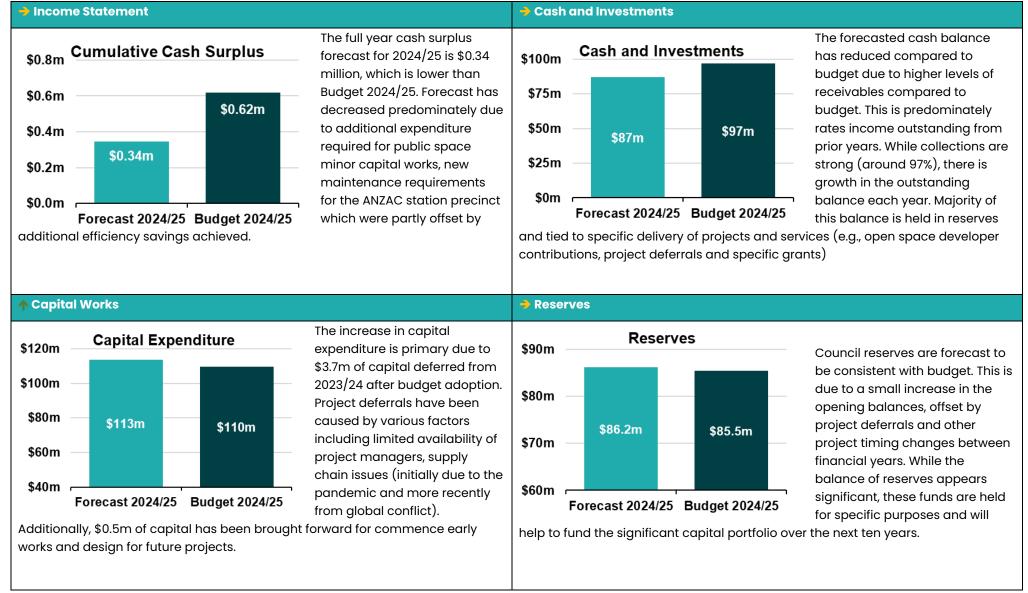
Summarised Income Statement Converted to Cash

	Year to Date				Full Year				
	Actual	Forecast	Variance		Forecast	Budget	Variance		
	(\$,000's)	(\$,000's)	(\$,000's) %		(\$,000's)	(\$,000's)	(\$,000's) %		
Total Income	119,664	118,659	1,004	1%	267,711	266,337	1,373	1%	
Total Expenses	100,370	101,005	635	1%	257,683	255,839	(1,714)	(1%)	
Operating Surplus/ (Deficit)	19,294	17,655	1,639	9%	10,028	10,498	(340)	(3%)	
Income Statement Converted to Cash	Income Statement Converted to Cash:								
Capital Expenditure	(25,921)	(31,797)	5,876	(18%)	(113,447)	(109,786)	(3,662)	(3%)	
Non-cash operating items	10,587	10,649	(63)	(1%)	39,672	39,129	543	1%	
Financing Items	(592)	(550)	(41)	(8%)	(1,321)	(1,321)	0	0%	
Net Reserves Drawdown (Replenish)	0	0	(160)	100%	65,295	61,959	3,336	5%	
Current Year Cash Surplus/(Deficit)	3,368	(4,043)	7,411	(183%)	226	479	(253)	(53%)	
Opening cash surplus balance	118	118	0	0%	118	140	(22)	(16%)	
Accumulated Cash Surplus	3,486	(3,925)	7,411	(189%)	344	619	(275)	(44%)	

Key Financial Updates and Indicators:

- A forecast cumulative cash surplus balance of \$0.34 million noting ongoing risk of changing economic conditions and inflationary pressures. Persistent inflation continues to increase the cost of delivering core council services. This is particularly relevant to delivery of capital works.
- Overall low risk rating using the Victorian Auditor General's Office (VAGO) financial sustainability indicators.
- Forecasted net operating result of \$10.0 million (3.8 per cent of total revenue).
- A working capital ratio of 275 per cent, noting that this is dependent on delivery of a significant capital works program over the next year.
- Working towards a target of \$1.8 million efficiency savings for Budget 2024/25. Noting efficiency savings are becoming increasingly hard to achieve.
- The cash and Investment balanced increase to \$131 million (\$124 million October 2024). The difference to forecast is mainly due to the recognition of the deposit for the Australia Post site land purchase deposit (treated as prepayment in 2023/24 \$3.9m).
- Council offers support for ratepayers who are suffering extreme financial hardship. This year rates waivers totalling \$1,226 (2 waivers) have been issued. This is in addition to waivers totalling \$4,407 (10 waivers) issued in the prior year.

Financial Statement Snapshot



Detailed financial statements and notes will be published on a quarterly basis as part of the quarterly financial updates and mid-year review.



City of Port Phillip

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